# Airstream Inc.

419 W. Pike St., Jackson Center, OH 45334

## Safety Recall Notice

Bambi, International, Safari, 75<sup>th</sup> Anniversary, DWR, Ocean Breeze

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

### Reason for This Recall

Airstream decided that a defect which relates to motor vehicle safety exists in certain Bambi, International, Safari, 75<sup>th</sup> Anniversary, DWR, and Ocean Breeze brand travel trailers manufactured between June 2002 and April 2009. These travel trailers fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment." Other trailer models manufactured by Airstream during this time period are not included in this recall.

Your travel trailers potentially were built without rear reflex reflectors. The lack of reflectance could lead to reduced visibility of the travel trailer resulting in a crash increasing the risk of physical damage, injury, and possibly death.

#### What We Will Do

Airstream is providing the required reflectors to all owners of the travel trailers involved in this recall. The reflectors and installation instructions are included with this notice. If the reflectors are not present with this letter, if you received notice of this recall by some other method, or if you need assistance for this recall, please contact the **Airstream Warranty/Service Department** by mail at Airstream, 419 W. Pike St. Jackson Center, OH 45334, or by phone at 937-596-6111.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting **Airstream Warranty/Service Department**.

#### What You Should Do

Please inspect your travel trailer to see if the rear reflectors are present. If they are present, please disregard this notice. If they are not present, please attach the enclosed reflectors to your travel trailer carefully following the included instructions. If you are uncertain about the installation or feel uncomfortable in attaching the reflectors yourself, you may take the reflectors and this notice to an Airstream certified dealer, and the reflectors will be installed at no charge to you. The installation

should take no longer than 12 minutes. However, your dealer may require you wait for a longer period of time or to leave your trailer to allow scheduling at their facility. For assistance in locating a Airstream certified dealer, please contact the **Airstream Warranty/Service Department** as specified above.

#### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Airstream fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

#### **Dave Schumann**

General Manager of Customer Support

Re: NHTSA Recall No. 09V-159

Transport Canada Recall No. 09-134